



YOUNG AVIATOR ACADEMY

SIMULATOR BOOKING

MOBILE VERSION

Version v2 28/07/2023



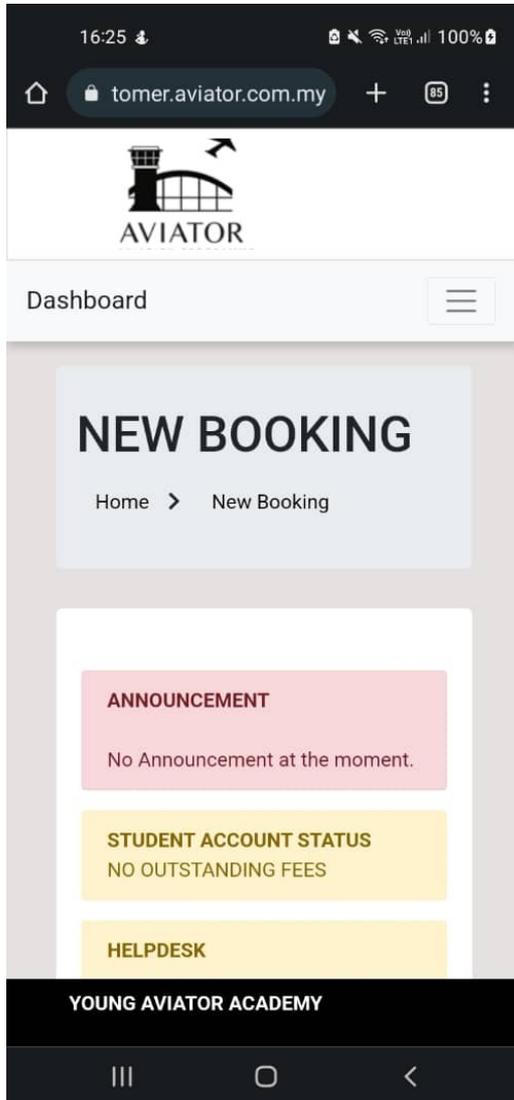
STEP 1: LOGON INTO OUR BOOKING PORTAL AT customer.aviator.com.my/students

A screenshot of a mobile web browser showing the login page for Young Aviator Academy. The browser's address bar displays "tomer.aviator.com.my". The page has a white background with a dark header. The header contains the text "Young Aviator Academy" and "Students Login". Below the header are three input fields: "Login ID", "Password", and "Semester". The "Semester" field contains the text "2023/08". Below the input fields is a blue "Login" button. At the bottom of the page, there is a link labeled "MAIN PORTAL". The mobile device's status bar at the top shows the time "16:24", signal strength, Wi-Fi, and battery level "100%". The Android navigation bar is visible at the bottom.

Enter Login ID and password provided,
ensure the selected semester is correct
and click LOGIN



STEP 2: DASHBOARD



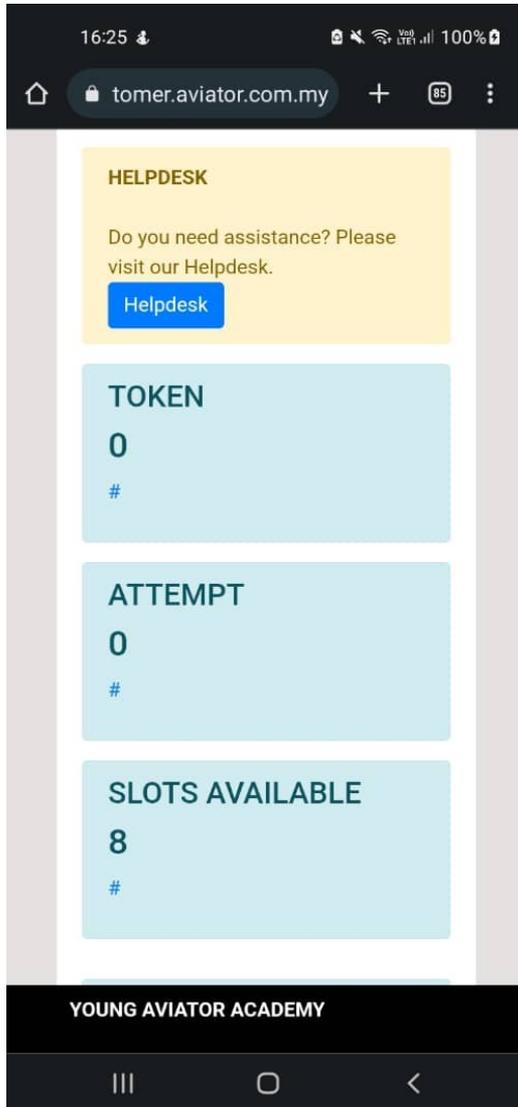
You will see this screen and scroll down for more information

Announcement will be posted occasionally.

Student Account Status refers to Finance Status that might be affect on your simulator booking.

Any issues, you may submit the request on Helpdesk.

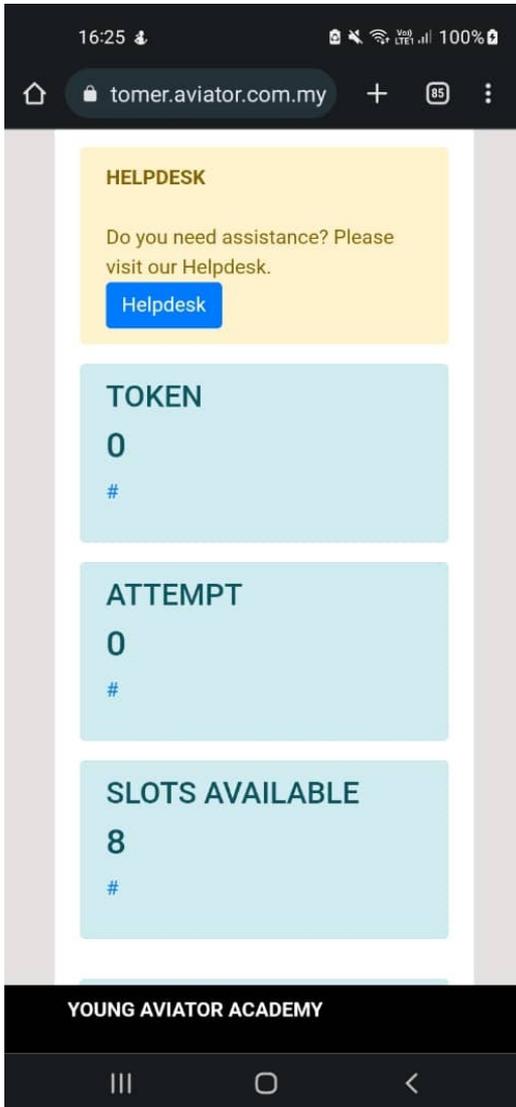
STEP 2: DASHBOARD



Please check the academic calendar provided for your simulator session.

You're allowed to changed the simulator session only 1 time.

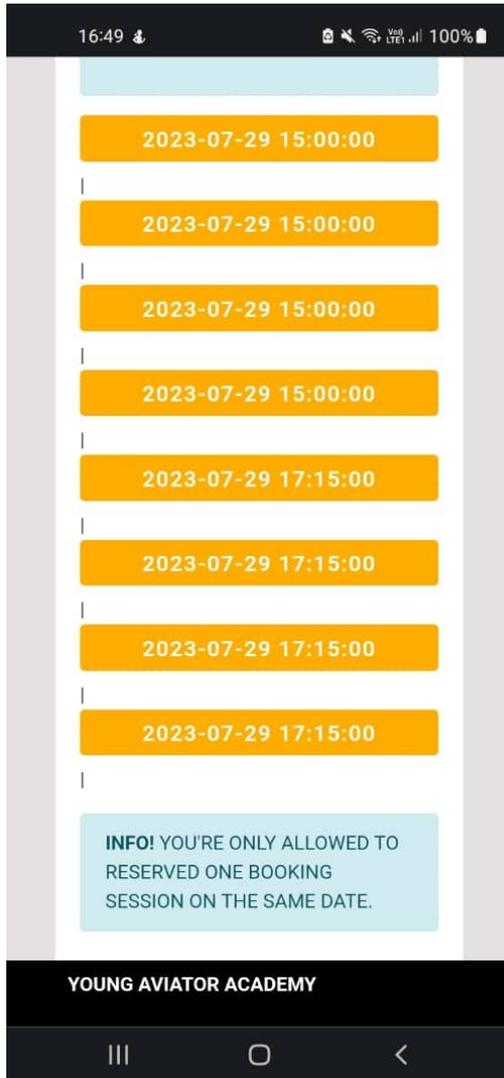
STEP 2: DASHBOARD



Please make sure that before booking,
Token 1 is already assigned.



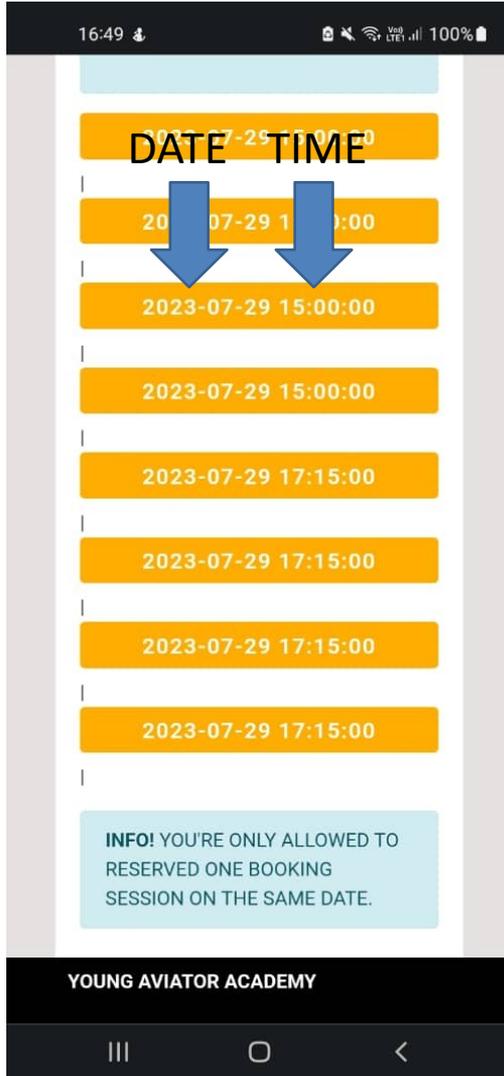
STEP 3: BOOKING



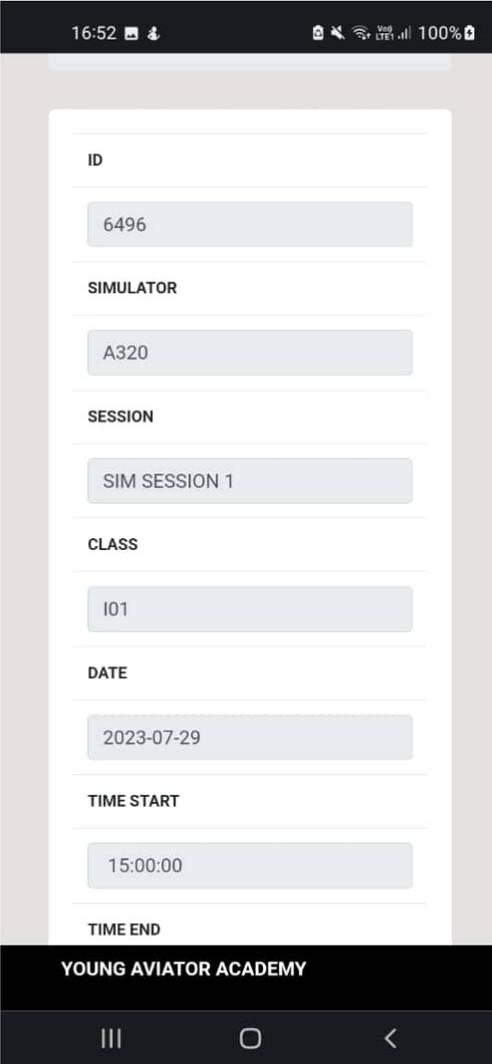
You may choose your preferred date and time.



STEP 3: BOOKING



STEP 3: BOOKING



16:52 100%

ID

6496

SIMULATOR

A320

SESSION

SIM SESSION 1

CLASS

I01

DATE

2023-07-29

TIME START

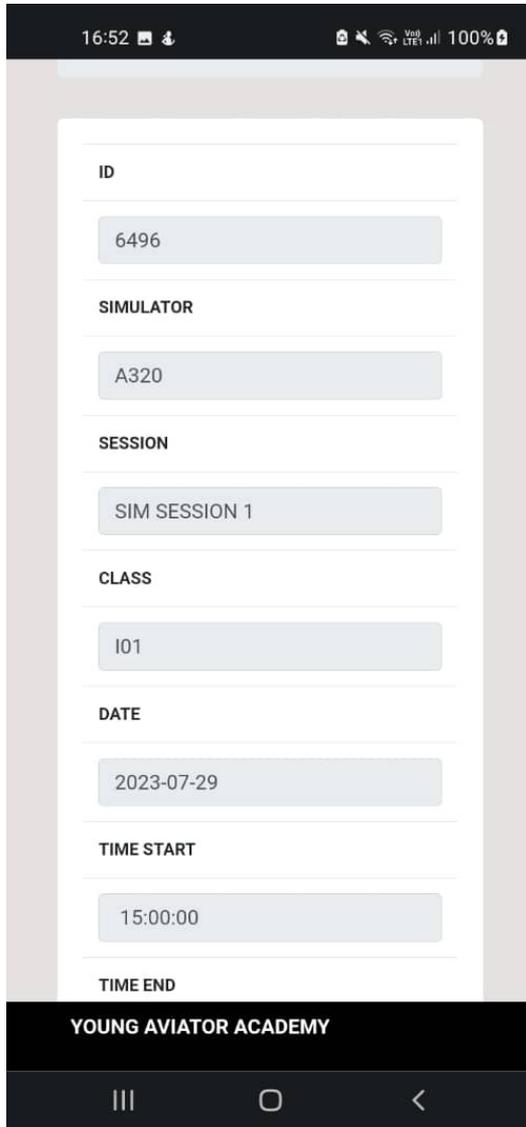
15:00:00

TIME END

YOUNG AVIATOR ACADEMY

You may check the information and click
ENQUIRE FOR SLOT AND SUBMIT

STEP 3: BOOKING



16:52 100%

ID

6496

SIMULATOR

A320

SESSION

SIM SESSION 1

CLASS

I01

DATE

2023-07-29

TIME START

15:00:00

TIME END

YOUNG AVIATOR ACADEMY

You may check the information and click
ENQUIRE FOR SLOT AND SUBMIT



STEP 3: BOOKING

16:53 100%
2023-07-28 16:52:47

TOKEN

1

ATTEMPT

0

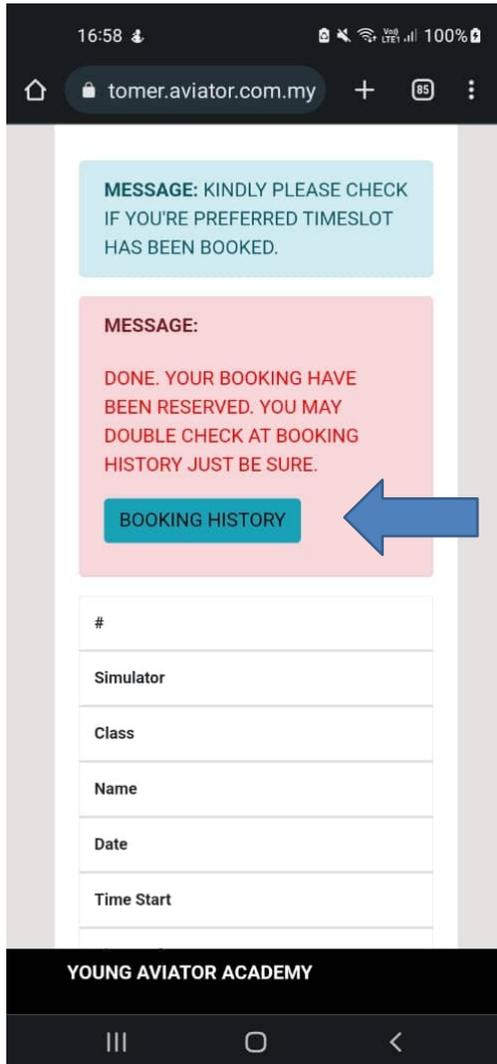
DECLARATION: I HEREBY CONFIRM THAT I CAN COMMIT TO MY PREFERRED SESSION. I HAVE VERIFIED THAT MY TOKEN IS ALREADY ASSIGNED. OTHERWISE, MY BOOKING IS NOT CONFIRMED.

[Enquire for Slot and Submit](#)

YOUNG AVIATOR ACADEMY

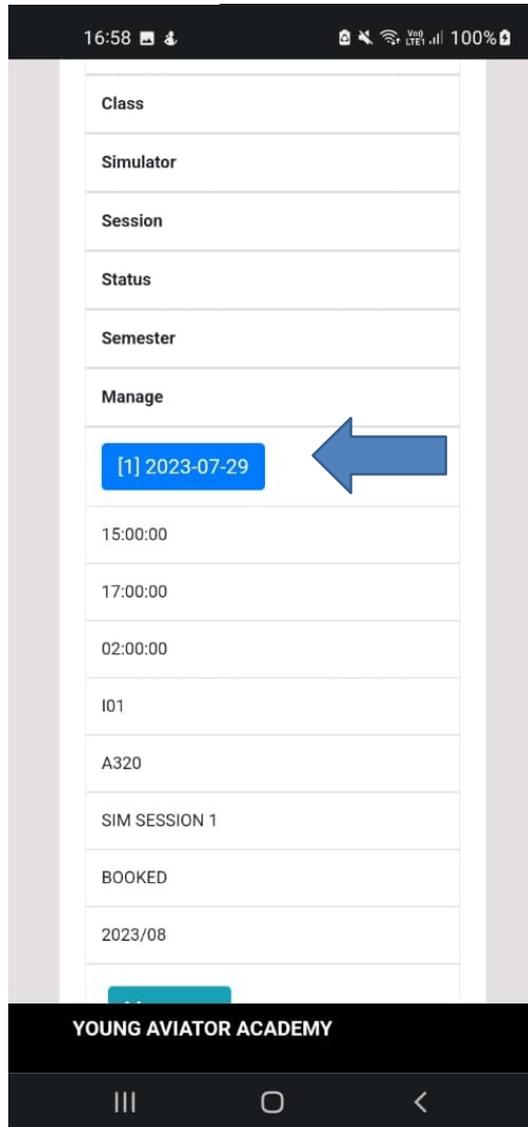
You may check the information and click
ENQUIRE FOR SLOT AND SUBMIT

STEP 4: BOOKING CONFIRMATION



You will see this confirmation page.
Please click on **BOOKING HISTORY** to
make sure that your session is secured.

STEP 4: BOOKING CONFIRMATION



You will see this confirmation page.
Please click on **BOOKING HISTORY** to
make sure that your session is secured.



STEP 5: BOOKING HISTORY

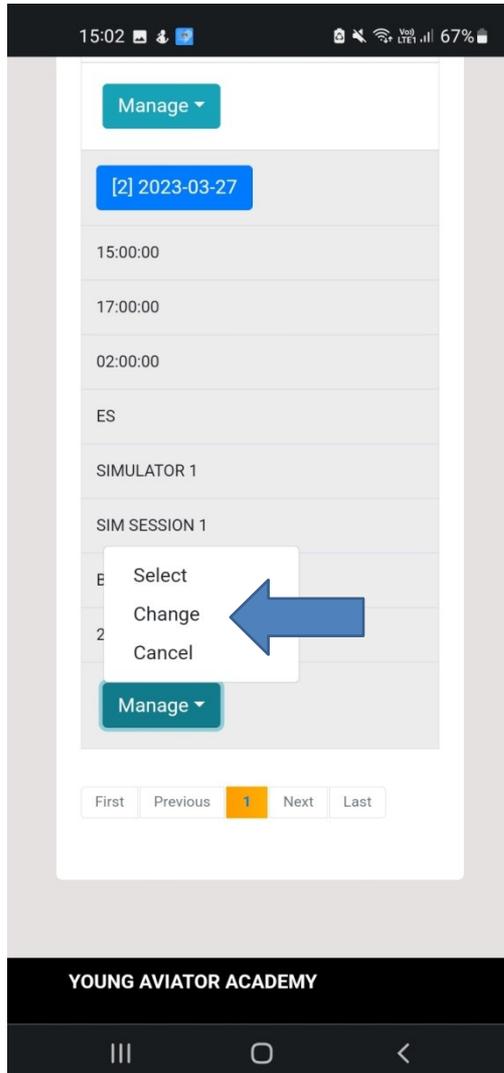
REMEMBER!

Always check on **BOOKING HISTORY** after you make a booking.

Any issues, please do submit support ticket at **HELPDESK**.

HOW TO CHANGE THE BOOKING

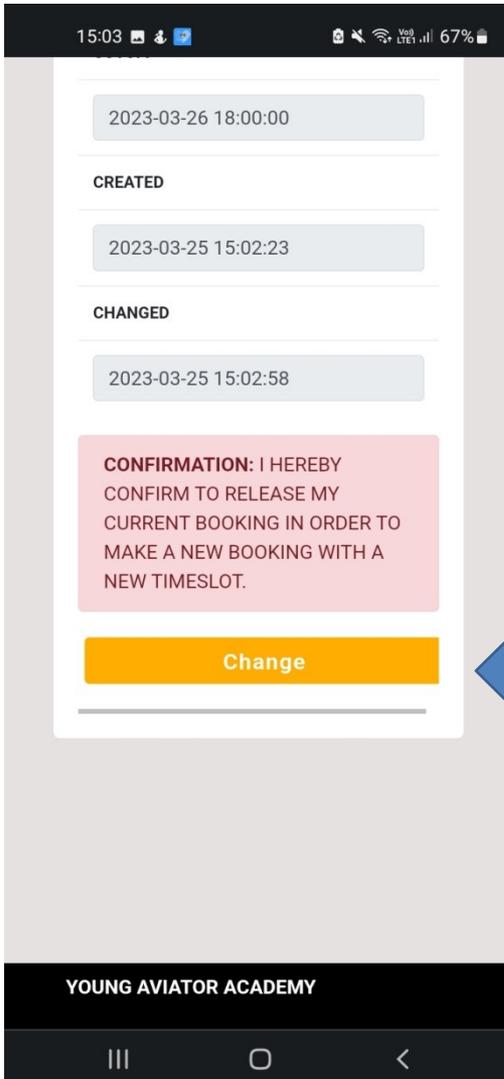
STEP 1: Go to BOOKING HISTORY



Select CHANGE

HOW TO CHANGE THE BOOKING

STEP 2: CHANGE REQUEST



Click CHANGE. Upon clicking CHANGE button, Token will be release.

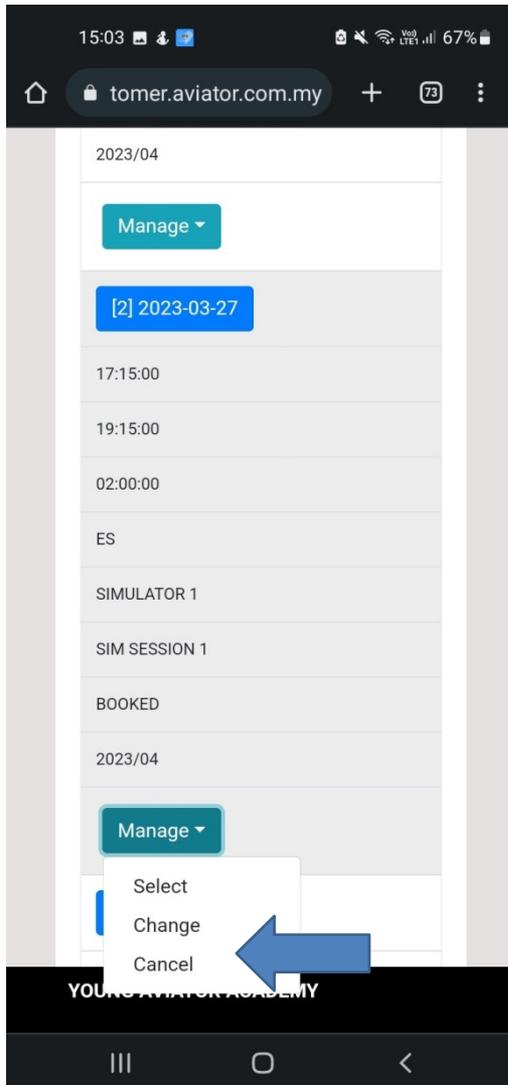
You may proceed for NEW BOOKING.

You will get 1 Token to make change

You're allowed for 1 time change session

HOW TO CANCEL THE BOOKING

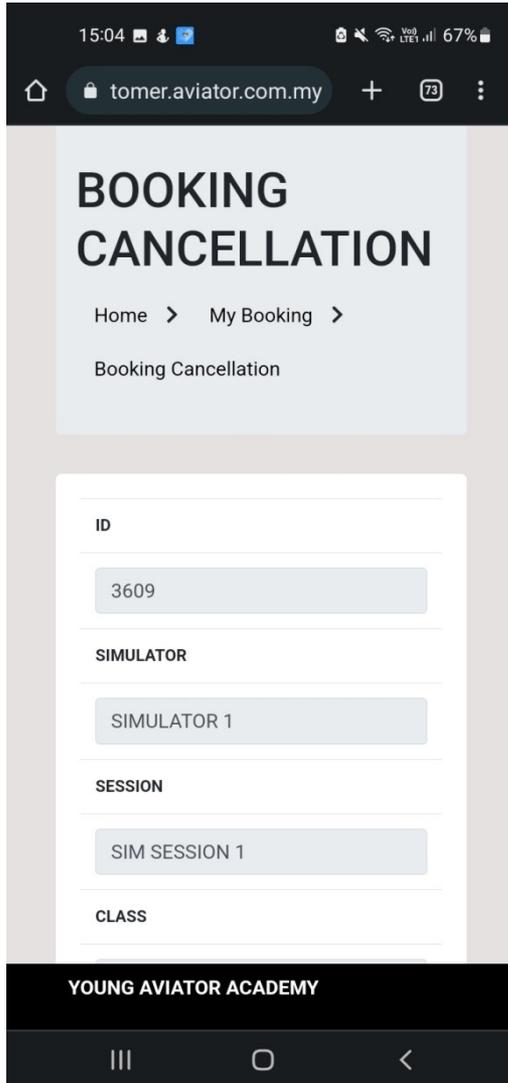
STEP 1: CHECK BOOKING HISTORY



Select upcoming BOOKED session. Click
MANAGE > CANCEL.

HOW TO CANCEL THE BOOKING

STEP 2: CANCELLATION PAGE



15:04 67%

tomer.aviator.com.my

BOOKING CANCELLATION

Home > My Booking >

Booking Cancellation

ID

3609

SIMULATOR

SIMULATOR 1

SESSION

SIM SESSION 1

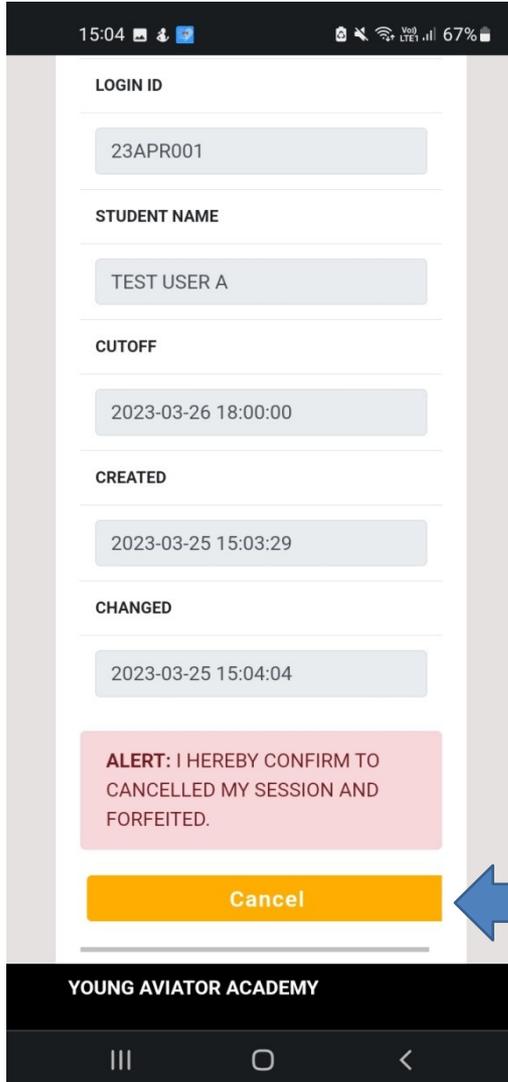
CLASS

YOUNG AVIATOR ACADEMY

Verify and click CANCEL

HOW TO CANCEL THE BOOKING

STEP 2: CANCELLATION PAGE



15:04 67%

LOGIN ID
23APR001

STUDENT NAME
TEST USER A

CUTOFF
2023-03-26 18:00:00

CREATED
2023-03-25 15:03:29

CHANGED
2023-03-25 15:04:04

ALERT: I HEREBY CONFIRM TO CANCELLED MY SESSION AND FORFEITED.

Cancel

YOUNG AVIATOR ACADEMY

Verify and click CANCEL

Upon cancellation, you're not entitled for the booking

Once cancelled, your Token will be 0 and forfeited



BOOKING PORTAL FEATURES

KEY FEATURES

- NEW BOOKING
- BOOKING HISTORY
- MY SCHEDULES
- MY CLASS
- ONLINE PAYMENT
- REPORTS
- CHANGE PASSWORD
- HELPDESK



BOOKING PORTAL FEATURES

ONLINE PAYMENT



Transaction Summary

Successful

25 March 2023

Item Type	Young Aviator Academy Registration
Quantity	1 unit
Product Price	MYR 490.00
Delivery Charge	MYR 0.00
Grand Total	MYR 490.00

Your payment for the above item was successful. Please contact the merchant for delivery or further action. Take note that the payment will appear as **SEANGPAY** in your credit/debit/bank statement/boost app.

Merchant Contact Information

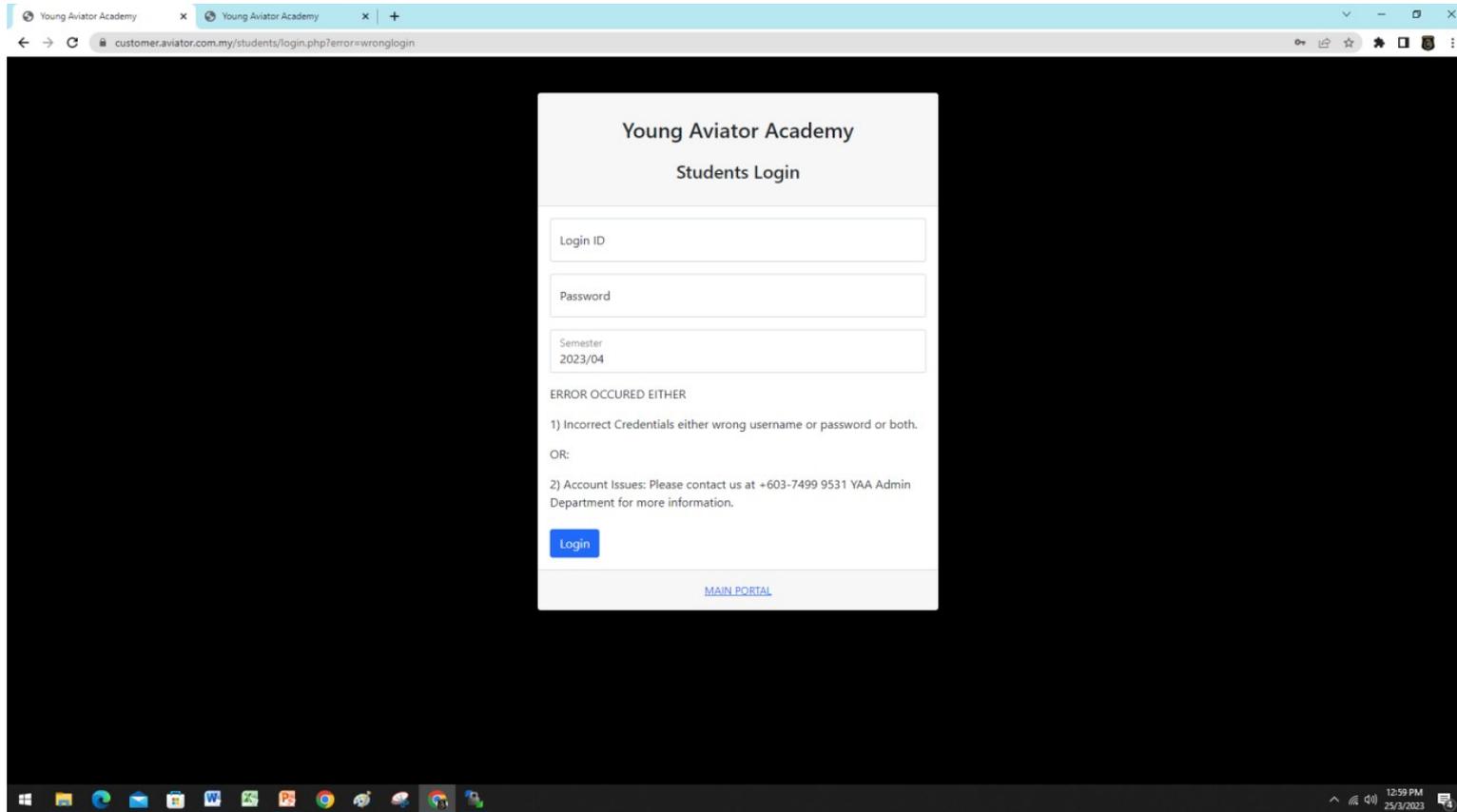
Cabin Crew Academy
SA0300559-M
enquiry@cabincrewacademykl.com
0374999531

UPON PAYMENT, YOU WILL RECEIVED AN EMAIL FROM OUR ONLINE PAYMENT GATEWAY.

WE WILL UPDATE THE PAYMENT ACCORDINLY



EXAMPLE OF LOGIN ISSUE



2 REASONS

- INVALID CREDENTIALS
- ACCOUNT ISSUES



STUDENT ACCOUNT STATUS ISSUE

A screenshot of a web browser displaying a student account status page. The browser's address bar shows the URL "customer.aviator.com.my/students/index.php". The page content is organized into several sections:

- STUDENT ACCOUNT STATUS**: A yellow background section containing the text "OUTSTANDING FEES", "Progress Payment Status : PENDING", "Minimum Fees Payment : MYR 0.00", and "Full Fees Payment : MYR 0.00". A blue "Pay Now" button is located at the bottom of this section.
- ONLINE CLASS INTEGRATION**: A yellow background section with the text "Kindly please update your email address for Online Class integration via Google Meet." and a blue "Update Email Address" button.
- UPCOMING SIMULATOR SESSION**: A light blue background section with a message to "TEST USER A of class ES" and details about an upcoming simulator session on 2023-03-31. It lists session details: "Session No : DUMMY", "Date : 2023-03-31", "Semester : 2023/04", "Token : 0", and "Attempt : 1".
- SIMULATOR SESSION AVAILABILITY**: A light blue background section stating "Slots Available : 18".

The browser's taskbar at the bottom shows the Windows logo, several application icons, and the system tray with the time "1:01 PM" and date "25/3/2023".

PROGRESS PAYMENT IS PENDING, TOKEN
WILL BE NOT ASSIGNED